

# Attention to all Bidders

RHB / RHB Islamic Bank Bhd Vehicle please take note that:-

**a) Any request for refund of monies paid by the Purchaser shall only allowed provided a written request is submitted to RHB / RHB Islamic Bank within 30 days from the auction date and further subject to:**

- i. Supporting documents (VR1 Report, contract etc) to be attached;
- ii. If the car which is still in the yard failed Puspakom inspection due to
  - a. full floor board cut,
  - b. all pillars cut,
  - c. chasis or engine number tampered and Puspakom inspection was done while the car is still in the store yard;
- iii. If the model of vehicle and year of make is wrongly stated;
- iv. If the transfer of ownership cannot be registered due to police or JPJ blacklisted other than traffic summons;

Only auction price to be refunded by RHB / RHB Islamic Bank and Auction premium is to be refunded by Auction House. Other cost like repair, towing, etc will not be refunded.

**b) No refund shall be made: -**

- i. If claim for refund is not submitted within thirty (30) days from the date of auction;
- ii. If the transfer of ownership cannot be registered due to traffic summons, hirer deceased or "Lulus Bersyarat" VR1 Report irrespective whether it is reported in auction list or otherwise;
- iii. Car with Lulus Bersyarat VR1 PUSPAKOM report which includes pillar cut, engine changed, ex-taxi, parts missing etc irrespective whether these are reported in auction list or otherwise;
- iv. If the defects were found after the vehicle had been taken out from the storeyard even with failed PUSPAKOM inspection;
- v. If the vehicle is taken out from the storeyard without prior PUSPAKOM inspection at our storeyard;

**c) Auction deposit will be forfeited if full payment of the auction price is not received within 5 days after the auction date.**

Bid card No : \_\_\_\_\_

Bidder's Name :

\_\_\_\_\_  
Bidder's Signature :